

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: MAINE  
ELIGIBILITY CONDITIONS AND REQUIREMENTS

**OFFICIAL**

Programs to Measure and Reduce Inconsistency

The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

- All surveyors are oriented using a formal Orientation Program for Parts I-III and assigned a preceptor.
- All surveyors are required to attend Part IV of the Orientation at the Regional Office of HCFA.
- All surveyors attend Part V of the Orientation Program, the Basic Surveyor Course at Baltimore.
- Each surveyor receives a copy of the Principles of Documentation for the Statement of Deficiencies.
- The Division of Licensing and Certification has a quarterly Quality Assurance Meeting for Long Term Care and Title XVIII programs. Additionally, there are weekly Title XVIII meetings, monthly District Office meetings, monthly Supervisors' Meetings and monthly ICF/MR meetings. At each of these meetings some topic or quality assurance improvement is addressed.
- The OSCAR/ODIE survey data base is used to provide 42 standard, as well as other ad hoc reports to review conduct of surveys and surveyor performance.
- A quarterly meeting is held with the nursing home provider association and dietitian association to review interpretive guidelines, receive survey feedback and review consistency issues within the survey process.
- Program Managers analyze/sample surveys to provide information on consistency of survey results.

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